DIS Standard Rate Schedule - State Fiscal Year 2005

DIS Enterprise Services

	DIS Enterprise Services	Billable Unit	State Fiscal Year '05 Unit Rate	Description of Product/Service
180	Unix Processing Systems	Per Processor	$1,000.00	Service includes: Environmental(s) including heating/air, space, and power with 24X7 coverage; Hardware Maintenance, Software Licensing and maintenance (includes OS software, application and/or presentation software, and database software); Software support line; Base hardware and software setup; scheduled hardware and system software code updates applied (patch management); connectivity to enterprise disk and tape (usage is charged separately); firewall protection with customer input; regular security vulnerability scanning
182	Intel Processing Systems	Per Processor	$100.00	System Power for the Intel Platform
187	Application Hosting Services - Bronze Level	Per Month, Per System	$600.00	This level of support is offered for agency supplied and agency managed equipment housed in the DIS operations center. Service includes: Hardware setup including connection to DIS data center infrastructure. 50 GM of monthly network data transfer. Coordination of hardware maintenance based on agency instructions. Firewall protection based on specific agency requirements., Regular security vulnerability scanning will be performed and exposures reported to the agency. Operations center staff will perform backups according to agency instructions using agency supplied backup hardware and media. Workspace in operations center will be available for agency personnel to perform system maintenance.
186	Application Hosting Services - Silver Level	Per Month, Per System	Contact Account Rep	See your account representative for custom quote.
185	Application Hosting Services - Gold Level	Per Month, Per System	Contact Account Rep	See your account representative for custom quote.
	Desktop Security - Standard Rate 1st & 2nd Year	Per Month, Per PC	$19.50	Includes Symantec Anti-Virus user license, anti-virus Mgmt Server and Support, SMS license - incl. CALS & System Assurance, SMS Mgmt Server and Support
	Desktop Security - Optional Items 1st & 2nd Year	Per Month, Per PC	$12.90	Operating System License
		Per Month, Per PC	$25.40	Microsoft Office License
	Desktop Security - Standard Rate 3+ Years	Per Month, Per PC	$17.00	Includes Symantec Anti-Virus user license, anti-virus Mgmt Server and Support, SMS license - incl. CALS & System Assurance, SMS Mgmt Server and Support
	Desktop Security - Optional Items 3+ Years	Per Month, Per PC	$4.10	Operating System License
		Per Month, Per PC	$8.10	Microsoft Office License
	Desktop Security - Education Rate 1st & 2nd Year	Per Month, Per PC	$17.50	Includes Symantec Anti-Virus user license, anti-virus Mgmt Server & Support, SMS license - incl. CALS & System Assurance, SMS Mgmt Server & Support
	Desktop Security - Optional Items 1st & 2nd Year	Per Month, Per PC	$5.60	Operating System License
		Per Month, Per PC	$5.30	Microsoft Office License
	Desktop Security - Education Rate 3+ Years	Per Month, Per PC	$16.30	Includes Symantec Anti-Virus user license, anti-virus Mgmt Server & Support, SMS license - incl. CALS & System Assurance, SMS Mgmt Server & Support
	Desktop Security - Optional Items 3+ Years	Per Month, Per PC	$1.80	Operating System License
		Per Month, Per PC	$1.70	Microsoft Office License
683	MS Domain & Active Directory Services	Per Month, Per User	$2.00	This service is appropriate when customers don't maintain their active directory domain server.
685	Large File Attachment Capabilities	Per Month, Per User	$5.00	
682	Exchange Email Additional Storage	Per 5 MB	$0.25	Useful for saving more of your emails over longer time
686	Remote Access	Per Month, Per User	$11.00	Includes our Dial-In and VPN connection types.
689	Blackberry Service	Per Month, Per User	$18.85	License for access to the Enterprise server for Exchange email services. Wireless devices sold separately.
656	Mailing List Services	Per Month, Per List	$5.00	Automated email distribution group. Subscribe to a distribution list environment.
177	FYI Imaging - Basic Access	Per Month, Per User	$51.00	Our basic offering for client server enterprise imaging. See your account rep for details.
178	FYI Imaging - Forms and Workflow	Per Month, Per User	$9.00	Added functionality for information reporting and management.
170	Data Warehouse Reporting Tool - Client/Server	Per Month, Per User	$25.00	Enterprise Management Reporting System. License Only/Exclusive of data storage.
173	Data Warehouse Reporting Tool - Web Access	Per Month, Per User	$15.00	Enterprise Management Reporting System. License Only/Exclusive of data storage.
172	Data Warehouse, AFGM/AHRMS	Per Month, Per User	$5.00	Access to the historical data for management reporting.

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DIS Hosting Services

DIS Mainframe Services		Billable Unit	State Fiscal Year '05 Unit Rate	Description of Product/Service
201	Transaction Processing - Day time	CPU Second	$2.8750	Cost for day time on-line transaction processing normalized to a 2066 processor (reference price $0.25 when factored to a 9672 processor baseline). Day time processing hours are normal business days from 8:00 a.m. through 4:30 p.m.
204	Transaction Processing - Night time	CPU Second	$2.02	Cost for night time on-line transaction processing normalized to a 2066 processor (reference price $0.18 when factored to a 9672 processor baseline). Night time processing hours are holidays, weekends and from 4:30 p.m. through 8:00 a.m. nightly.
338	Focus Processor Time	CPU Second	$0.64	Cost for Mainframe System Processing per second
001	CPU Usage - Day time	CPU hour	$2,880.00	Cost for day time batch job processing normalized for a 2066 processor (reference price $960 when factored to a 9672 processor baseline). Day time processing hours are normal business days from 8:00 a.m. through 4:30 p.m.
008	CPU Usage - Night time	CPU hour	$2,040.00	Cost for night time batch job processing normalized for a 2066 processor (reference price $680 when factored to a 9672 processor baseline). Night time processing hours are holidays, weekends and from 4:30 p.m. through 8:00 a.m. nightly.
031	Minimum Job Charge	Per Job	$1.00	

DIS High Volume Printing		Billable Unit	State Fiscal Year '05 Unit Rate	Description of Product/Service
027	Laser Printing	Per 1,000 lines	$0.60	Mainframe print files produced from Data Center laser printers.
028	Impact Printing	Per 1,000 lines	$1.25	Mainframe special form print files produced from Data Center impact printers.
102	Microfiche Original	Each	$1.05	Microfiche master produced from mainframe print file. 48-hour turnaround.
103	Microfiche Duplicate	Each	$0.10	Microfiche copy of master produced from mainframe print file. 48-hour turnaround.
106	DIS CD Creation	Per CD	$8.00	Includes High Quality CD from DIS Hosted Services
107	DIS CD Duplication	Per CD	$1.55	Duplication of customer provided master CD

DIS Enterprise Storage		Billable Unit	State Fiscal Year '05 Unit Rate	Description of Product/Service
311	Storage - Dedicated DASD	Per MB	$0.0100	Hard Drive Storage
318	Storage - Tape	Per MB	$0.0015	Storage on a Tape Device

DIS Standard Rate Schedule - State Fiscal Year 2005

DIS Network Services

DIS Circuit and Internet Access	Billable Unit	State Fiscal Year '05 Unit Rate	Description of Product/Service
384K Band 1	Per Month	$296.00	Call your Account Rep to find out your city's band
384K Band 2	Per Month	$560.00	Call your Account Rep to find out your city's band
384K Band 3	Per Month	$775.00	Call your Account Rep to find out your city's band
384K Band 4	Per Month	$1,136.00	Call your Account Rep to find out your city's band
56/64K Band 1	Per Month	$156.00	Call your Account Rep to find out your city's band
56/64K Band 2	Per Month	$189.00	Call your Account Rep to find out your city's band
56/64K Band 3	Per Month	$266.00	Call your Account Rep to find out your city's band
56/64K Band 4	Per Month	$353.00	Call your Account Rep to find out your city's band
T1 Band 1	Per Month	$639.00	Call your Account Rep to find out your city's band
T1 Band 2	Per Month	$897.00	Call your Account Rep to find out your city's band
T1 Band 3	Per Month	$1,105.00	Call your Account Rep to find out your city's band
T1 Band 4	Per Month	$1,480.00	Call your Account Rep to find out your city's band
Internet/Email 10M	Per Month	$1,200.00	
Internet/Email 100M	Per Month	$8,500.00	
Internet/Email 384K	Per Month	$60.00	
Internet/Email 50M	Per Month	$5,000.00	
Internet/Email 56K	Per Month	$20.00	
Internet/Email T1	Per Month	$195.00	
Capitol Campus, 10MBPS	Per Month	$1,000.00	
Capitol Campus, 100MBPS	Per Month	$2,000.00	
Capitol Campus, Gigabit Ethernet	Per Month	$2,750.00	
Single Agency, 50MBPS	Per Month	$4,000.00	
Single Agency, 150MBPS	Per Month	$4,500.00	
Multi-Agency Facility, 10MBPS	Per Month	$1,200.00	
Multi-Agency Facility 100MBPS	Per Month	$2,500.00	

ADSL (Asymmetric Digital Subscriber Line)	Billable Unit	State Fiscal Year '05 Unit Rate	Description of Product/Service
SBC - Basic DSL	Per Month	$200.00	Call your Account Rep for qualification. 128K upstream and 384K - 1536K downstream. Includes router & internet.
SBC - Premium DSL	Per Month	$537.00	Call your Account Rep for qualification. 384K upstream and 1536K - 6000K downstream. Includes router & internet.
ALLTEL - Incumbent Territories DSL	Per Month	$289.00	Call your Account Rep for qualification. 0 - 512K upstream and 0 - 512K downstream. Includes router & internet.
ALLTEL - Competitive Territories DSL	Per Month	$276.00	Call your Account Rep for qualification. 256K upstream and 0 - 3000K downstream. Includes router & internet.
Century Tel - Primary DSL	Per Month	$295.00	Call your Account Rep for qualification. 256K upstream and 0 - 384K downstream. Includes router & internet.

DIS Main Street Mall Connectivity	Billable Unit	State Fiscal Year '05 Unit Rate	Description of Product/Service
56K	Per Month	$20.00	
384K	Per Month	$40.00	
T1	Per Month	$80.00	

DIS Network Equipment	Billable Unit	State Fiscal Year '05 Unit Rate	Description of Product/Service
17XX CISCO Router	Per Month	$84.00	New equipment with security features, monitoring and administration are not included.
26XX CISCO Router	Per Month	$188.00	New equipment with security features, monitoring and administration are not included.
36XX CISCO Router	Per Month	$360.00	New equipment with security features, monitoring and administration are not included.

DIS Video Conferencing	Billable Unit	State Fiscal Year '05 Unit Rate	Description of Product/Service
Interactive Video Service	By Port, Per Month	$594.50	Dedicated video network supporting Higher Education, K thru 12, rural hospitals, and administrative interactive video conferencing. Does not include transport or circuit cost.
CSU	Per Month	$30.00	Video

DIS Standard Rate Schedule - State Fiscal Year 2005

DIS Professional Services

DIS Labor Category	Billable Unit	State Fiscal Year '05 Unit Rate	Description of Product/Service
161 Labor - Software Development	Per Hour	$59.00	Programming Services per customer specifications/integration services.
164 Labor - Network Management	Per Hour	$54.00	Network Administration, Monitor and Support, Security and Connectivity Management.
166 Labor - End User/Desktop Support	Per Hour	$38.00	Technicians to perform desktop support across the state.
165 Labor - Host/Server Management & Support	Per Hour	$62.00	System Administrator Support for installation and maintenance.
162 Labor - Project Management	Per Hour	$67.00	Certified Project Managers to schedule, manage, and facilitate the direction, budget, and cost of your project.
Web Based Training - MindLeaders.com PLuS - Personal Learning User's Solution	Per User	$300.00	12 month subscription to use the complete library of courses including all Technical and End User Business Skills courses plus Business Skills Videos and a personalized learning plan that can be modified once a quarter for the student.
Web Based Training - MindLeaders.com Technical & End User Business Skills Library	Per User	$200.00	12 month subscription to use the complete library of courses including all Technical and End User Business Skills courses.
Web Based Training - MindLeaders.com Business Skills Video	Per User	$100.00	12 month subscription to use the complete Business Skills Video library in a virtual classroom setting from the comfort of your own desk or even from home.
Web Based Training - MindLeaders.com End User Business Skills Library	Per User	$90.00	12 month subscription to use the End User Business Skills library of courses.
Web Based Training - MindLeaders.com Instant Mentoring: On-line customer support	Per User	$30.00	12 month subscription which is used in conjunction with the MindLeaders courses. Online support will be provided through designated classrooms and message boards.
Web Based Training - MindLeaders.com Technical Labs	Per User Per Hour	$30.00	CompTIA, Cisco, Microsoft MCSE/MCSA, Microsoft SQL Server 2000, Oracle 8i DBA and Oracle 9i DBA to experience hands on lab time to better learn a skill and/or prepare for certification testing.

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DIS Voice Services

DIS Telecommunications Service - Managed by DIS	Billable Unit	State Fiscal Year '05 Unit Rate	Description of Product/Service
Analog Centrex Line	Per Month	$13.00	Telephone station line in Pulaski, Saline and Faulkner counties. Installation not included.
Digital Centrex Line	Per Month	$13.00	Telephone station line in Pulaski, Saline and Faulkner counties. Installation not included.
Non-Centrex Analog Line	Per Month	$19.00	Telephone station line outside Pulaski, Saline and Faulkner counties. Installation not included.
Non-Centrex Digital Line	Per Month	$19.00	Telephone station line outside Pulaski, Saline and Faulkner counties. Installation not included.
Automatic Call Distribution Supervisor	Per Month	$44.88	Programmable station with A C D features and cable of call monitoring. Installation not included.
Automatic Call Distribution Agent	Per Month	$50.05	Standard phone station for use within call group with ACD features Installation not included.

DIS Telephone Equipment	Billable Unit	State Fiscal Year '05 Unit Rate	Description of Product/Service
Analog Telephone Set	Per Month	$2.73	Single line analog phone set. Lease or purchase.
Digital Telephone Set	Per Month	$8.40	Digital feature, 16 programmable key phone set. Lease or purchase.
Digital Telephone Set Add-on	Per Month	$5.20	Digital feature, 16 programmable keys phone set with 22 additional programmable keys.
Digital Telephone Set two Add-on's	Per Month	$10.40	Digital feature, 16 programmable keys phone set with 44 additional programmable keys.
Telephone Set Maintenance	Per Month	$1.00	Optional maintenance coverage.
Telephone Station Line Maintenance	Per Month	$1.15	Optional maintenance coverage.

DIS Long Distance Services	Billable Unit	State Fiscal Year '05 Unit Rate	Description of Product/Service
Outbound Long Distance	Per minute	$0.08	Long distance service minute usage rate.
Calling Card	Per minute	$0.12	Phone service credit card
Toll Free Service	Per minute	$0.08	Toll-free minute usage.
Toll Free Service Line	Per month	$13.25	Billing for service lines.
Teleconference	Per minute	$0.205	Using the reservation system to schedule and reserve a conference bridge on an as-needed basis.
Teleconference - Reservationless	Per minute	$0.195	Dedicated dial-in number that is always available when you need it, anywhere, anytime. No extra cost & easy set up.
Web Meeting	Per minute	$0.22	Data conferencing through the internet combined with Audio Teleconference to facilitate presentations, collaboration meetings and remote training.

DIS Voice Mail Services	Billable Unit	State Fiscal Year '05 Unit Rate	Description of Product/Service
Voice Mail Box	Per Mailbox, Per Month	$2.00	Voice mail message storage with standard mail box features. Please see your account representative for additional advanced Voice Mail features.

DIS IP Telephony Services	Billable Unit	State Fiscal Year '05 Unit Rate	Description of Product/Service
IP Telephony Station Line - ALLTEL Faulkner, Pulaski and Saline Counties	Per Month	$19.00	Telephone station line includes Call Manager, powering Ethernet switch, UPS with minimum 2 hours reserve, dial tone and caller ID. Installation not included.
LAN Switch - ALLTEL Faulkner, Pulaski and Saline Counties	Per Month	$100.00	Cisco or equivalent 24 port LAN switch.
IP Telephony Station Line - All other areas	Per Month	$23.00	Telephone station line includes Call Manager, powering Ethernet switch, UPS with minimum 2 hours reserve, dial tone and caller ID. Installation not included.
Unified Messaging	Per Month, Per User	$3.00	Includes traditional Voice mail through the IP telephony phone set or can deliver your Voice mail as an E-mail to your state provided exchange E-mail inbox. Additional features available upon request.
Cisco 7920 or equivalent	Per Month	$2.73	1-line IP Telephony rental set. Installation not included.
Cisco 7940 or equivalent	Per Month	$5.00	2-line IP Telephony rental set. Installation not included.
Cisco 7960 or equivalent	Per Month	$8.40	6-line IP Telephony rental set. Installation not included.
Cisco 7914 or equivalent	Per Month	$6.40	14 key IP Telephony rental, expansion module. Installation not included.
System Installation - ALLTEL Faulkner, Pulaski and Saline Counties	One Time	$350.00	Initial installation only.
System Installation - All other areas	One Time	$2,500.00	Initial installation only.
Telephone set Installation	Per Set	$60.00	System Administrator and Technician support for installation of IP Telephony phone sets.